

COVID-19 UPDATE

In an effort to protect our employees, so that we can continue to build the gear you love, we are not allowing any visitors at this time. We ask that if you are coming to pick up gear in-person, please **pre-schedule** your pickup time by emailing **teresa@uptvector.com & bego@uptvector.com** and we will have it ready for you at the door. Any unscheduled pickups or drop-offs will not be permitted.

If you are dropping off a rig for a repair or rigging, please have the **RMA form** already fully filled out. This form is available on our website at **uptvector.com/returns/**. We will not permit in-person completion of forms at this time.

If you would like to purchase **gear store** items for pickup, please complete the purchase online ahead of time, select 'in-store pickup' at check out, and email us to schedule your pick up time. No in-person payments will be accepted.

Due to reducing the number of employees on our production floor to allow for proper social distance, we are running 2-3 weeks behind scheduled delivery. Please bear with us.

Thank you for your understanding!
- The team at UPT